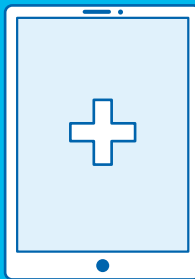


Important Contacts

Provider Portal: childrensmercy.org/providers

Children's Mercy Adele Hall Campus Operator	(816) 234-3000	24/7
Contact Center (Centralized Scheduling)	(816) 234-3700 (816) 855-1776 Fax	7:30 a.m. to 6 p.m., M-F 8 a.m. to 4:30 p.m., Sat.
Health Information Management (Medical Records)	(816) 234-3455 (816) 701-4034 Fax ROI@cmh.edu	8 a.m. to 5 p.m., M-F
Home Care	(816) 701-4300 MO (913) 696-5040 KS	8 a.m. to 5 p.m., M-F
My Patient Connections	Provider Help/Training and New Account Setup: mpc@cmh.edu	7 a.m. to 7 p.m. Daily
Patient Advocate	(816) 234-3119 patientadvocate@cmh.edu	8 a.m. to 4:30 p.m., M-F
Patient Financial Services	choosechildrensmercy.org (816) 701-5100 pfscsr@cmh.edu	8 a.m. to 4:30 p.m., M-F (closed Noon to 1 p.m.)



Telemedicine

Children's Mercy has more than 500 pediatric specialists providing telemedicine services, including facilitated appointments at our regional centers (St. Joseph, Joplin, Wichita, Junction City), as well as direct to patient services. Due to advancements in technology, a Children's Mercy RN provider can be virtually anywhere delivering the same high-quality care that is the Children's Mercy standard. There are times when patients will need traditional in-person visits with their doctors. Children's Mercy providers will guide your referred patients on when a telemedicine visit is appropriate.

To Refer for Appointments

- Visit childrensmercy.org/providers.
 - » Select **Refer a patient**
 - » Select **Request a clinic appointment**.
 - » Select a specialty.
 - » Select Reasons for Consultation and then click Next.
 - » To request additional appointments, after clicking Next, go back to Specialty and follow the same process.
- The Children's Mercy Contact Center will call the patient within 48 hours to schedule.
- For assistance with scheduling, call the Contact Center at **(816) 234-3700** or **(800) 800-7300**.

Referral Tips

- Families can call **(816) 234-3700** to follow up on appointment scheduling after three days of the initial request.
- To see all past, future, rescheduled, no showed and cancelled appointments on a patient, you may find them in your patient's chart within My Patient Connections.
- To request multiple appointments on the same day, parents or their PCP office staff can complete the Coordinating Multiple Appointments form. To fill out the form, visit cmkc.link/MultipleAppt.

Children's Mercy Greater Kansas City Locations

Children's Mercy Adele Hall Campus
2401 Gillham Road
Kansas City, MO 64108
(816) 234-3000

Children's Mercy Broadway
3101 Broadway
Kansas City, MO 64111
(816) 234-3000

Children's Mercy East
20300 East Valley View Parkway
Independence, MO 64057
(816) 478-5200

Children's Mercy Northland
501 NW Barry Road
Kansas City, MO 64155
(816) 413-2500

Children's Mercy Hospital Kansas
5808 West 110th
Overland Park, KS 66211
(913) 696-8000

Children's Mercy College Boulevard
5520 College Blvd.
Overland Park, KS 66211
(913) 696-8000

Children's Mercy Blue Valley
6750 West 135th Street
Overland Park, KS 66223
(913) 717-4700

Children's Mercy Sports Medicine Center at Village West
1801 N. 98th St.
Kansas City, KS 66111
(913) 264-3000

Medical Staff Leadership

Alejandro "Ale" Quiroga, MD, MBA
President and Chief Executive Officer

Douglas C. Rivard, DO
Executive Vice President and Physician in Chief
Professor of Radiology, University of Missouri-Kansas City School of Medicine; Clinical Assistant Professor of Radiology, University of Kansas School of Medicine

Shawn St. Peter, MD
Surgeon-in-Chief; Program Director, Pediatric Surgery Fellowship and Surgical Scholars Program; Professor of Surgery, University of Missouri-Kansas City School of Medicine

Jeanne James, MD, MBA, FAAP
Senior Vice President and Pediatrician-in-Chief; Professor of Pediatrics, Chair, Department of Pediatrics, Children's Mercy Kansas City, University of Kansas School of Medicine, University of Missouri-Kansas City School of Medicine

Douglas Blowey, MD
Medical Director, Children's Mercy Hospital Kansas, Integrated Care Solutions, Physician Services; Associate Professor of Pediatrics and Pharmacology, University of Missouri-Kansas City School of Medicine

Provider Portal: childrensmercy.org/providers

2401 Gillham Road | Kansas City, MO 64108 | (816) 234-3000 | (800) GO MERCY

Request a Clinic Visit

- Visit childrensmercy.org/providers and select a specialty.
- For assistance with referrals, call the Contact Center at **(816) 234-3700** or **(800) 800-7300** 7:30 a.m. to 6 p.m., M-F 8 a.m. to 4:30 p.m., Sat.

Transports, Admissions, Urgent Consults

- Call (800) GO MERCY or (800) 466-3729**
- Subspecialist phone consultation available 24/7.
 - To request an online non-urgent consult, go to childrensmercy.org and click on **Request a Consult**.

Emergency Departments

Location	Phone	Fax
Adele Hall	(816) 234-3430	(816) 234-3421
CMH Kansas	(913) 696-8274	(913) 264-9972

Urgent Care Centers

Location	Phone	Fax
Blue Valley	(913) 717-4702	(913) 264-9923
East	(816) 478-5244	(816) 302-9603
Northland	(816) 413-2526	(816) 413-2650

New Urgent Care Hours: 10 a.m. to 8 p.m. seven days per week.
childrensmercy.org/urgent-care
A Save My Spot appointment is suggested. Go to savemyspot.childrensmercy.org

Imaging Services

Location	Phone	Centralized Scheduling	Centralized Fax
Adele Hall	(816) 234-3270	(816) 234-3272	(816) 802-1422
CMH Kansas	(913) 696-8180		
Broadway	(816) 960-8450		
East	(816) 478-5227		
Northland	(816) 413-2518		

Outpatient Laboratory

Location	Phone	M-F hours	Weekend hours
Adele Hall	(816) 234-1530	7 a.m. – 5 p.m.	Closed
CMH Kansas	(913) 696-8210	7 a.m. – 5 p.m.	9 a.m. – 1 p.m.
Broadway	(816) 960-8460	8 a.m. – 5 p.m.	Closed
East	(816) 478-5211	8 a.m. – 5 p.m.	10 a.m. – 4 p.m.
Northland	(816) 413-2520	8 a.m. – 5 p.m.	10 a.m. – 4 p.m.

Provider Relations Team



Michelle McMillan
Provider Relations Assistant Director
Cell: (816) 260-1997
mmcmillan@cmh.edu



Dana McNiel, RN
Provider Relations Territory Manager
Cell: (913) 575-0928
dsmcniel@cmh.edu



Mica Wiemann, MBA
Provider Relations Territory Manager
Cell: (816) 225-1517
mwiemann@cmh.edu

Team email:
physicianservices@cmh.edu

Location	Missouri				Kansas			
	Adele Hall (KCMO)	Broadway	Northland	East	CMH Kansas	College Blvd	Blue Valley	Village West
Specialty								
Adolescent Medicine								
Adolescent Specialty Clinic.....(816) 960-4152		✓	✓		✓			
Complex Syncope Clinic.....(816) 960-4152		✓						
Eating Disorders.....(913) 696-5070						✓		
Nutrition				✓				
Allergy and Immunology								
Allergy, Asthma, Immunology.....(816) 960-8900		✓	✓	✓	✓			
Advanced Asthma Interdisciplinary Respiratory (AAIR) Clinic.....(816) 983-6490	✓							
Asthma Education.....(816) 302-3484								
Healthy Home/Environmental Health Program.....(816) 302-8565	✓							
Immunology Clinic.....(816) 960-8900		✓						
Multidisciplinary Food Allergy Clinic.....(816) 960-8900					✓			
Beacon Program(816) 960-8040		✓						
Burn								
Burn Clinic.....(816) 234-3520	✓							
Cardiology (Heart Center)								
Cardiac Connective Tissue Disease Clinic.....(816) 234-3880	✓							
Cardiac Neurodevelopmental Clinic.....(816) 234-3880	✓							
Cardiology.....(888) 555-3880/(816) 234-3880	✓		✓	✓		✓		
CHAMP Clinic.....(816) 234-3880	✓							
Echocardiograms.....(816) 302-3699	✓							
Electrocardiograms.....(816) 234-3247, #2	✓		✓	✓		✓		
Electrophysiology.....(816) 234-3880	✓			✓		✓		
Exercise Stress Testing.....(816) 234-9416	✓					✓		
Fetal Cardiology.....(816) 234-3209	✓							
Heart Failure/Heart Transplant Clinic.....(816) 302-8045	✓							
Preventive Cardiology.....(816) 302-3670	✓					✓		
Pulmonary Hypertension Clinic.....(816) 302-3672	✓							
Single Ventricle Clinic.....(816) 302-3670	✓							
Cardiovascular Surgery(816) 234-3580	✓							
Child Adversity and Resilience (SCAN)(816) 234-3424	✓							
Foundations for Foster Care Clinic.....(816) 302-8193	✓							
Clinical Pharmacology, Toxicology and Environmental Health(816) 234-3059	✓							
Healthy Home/Environmental Health Program.....(816) 302-8565	in home visits							
GOLDILOKs Clinic.....(816) 234-3059	✓							
Dental(816) 234-3257	✓							
Dermatology(816) 960-4100								
General Dermatology		✓	✓	✓	✓			
Excision Clinic		✓						
Genetic Skin Disorder Clinic		✓						
Laser Clinic		✓						
Melanoma Clinic		✓						
Phototherapy Service		✓						
Vascular Anomalies Specialty Clinic		✓			✓			
Developmental and Behavioral Health								
ADHD Specialty Clinic.....(913) 696-5740			✓					
ADHD Screening Clinic.....(816) 234-3674	✓							
Autism Clinic.....(816) 234-3674	✓		✓	✓		✓		
Depression and Anxiety in Youth Clinic.....(816) 234-3674	✓							
Developmental and Behavioral Health.....(816) 234-3674	✓		✓					
Eating Disorders.....(913) 696-5070								
Tourette Syndrome Center.....(816) 234-3149			✓					
Down Syndrome(816) 960-2856	✓							
ENT(816) 234-3040, #2	✓			✓	✓			
Pediatric Tracheostomy Clinic.....(816) 234-3040, #5	✓							
Emergency MedicineAdele (816)-234-3430 Kansas (913) 696-8274	✓				✓			
Endocrinology and Diabetes								
Endocrinology.....Adele (816) 960-8803 North (816) 960-8803 Broadway (816) 960-8803 East (816) 478-5200 College (913) 696-8000		✓	✓	✓		✓		
22Q11.2 Deletion Syndrome Clinic/Super Q Express.....(816) 960-8828/8829	✓				✓			
Childhood Diabetes Center.....(816) 960-8803		✓	✓	✓		✓		
Endocrine Disorders in Cancer Survivors.....(816) 960-8803		✓	✓			✓		
Gender Pathway Services.....(913) 696-5880		✓			✓	✓		
Growth Hormone.....(816) 960-8803		✓	✓	✓		✓		
GUIDE Clinic.....(816) 234-3395	✓							
Polycystic Ovary Syndrome Clinic.....(816) 960-8803		✓						
Prader Willi Syndrome Clinic.....(816) 960-8803		✓						
Thyroid Nodule and Carcinoma Clinic.....(816) 960-8803		✓	✓					
Turner Syndrome.....(816) 960-8803		✓						
Type 2 Diabetes Prevention Clinic.....(816) 960-8803		✓						
Fetal Health								
Fetal Surgery and Intervention.....(816) 855-1800	✓							
Fetal Cardiology.....(816) 234-3209	✓							

Location	Missouri				Kansas			
	Adele Hall (KCMO)	Broadway	Northland	East	CMH Kansas	College Blvd	Blue Valley	Village West
Specialty								
Perinatal Clinic(816) 855-1800	✓							
Gastroenterology(816) 234-3066			✓	✓	✓			
Abdominal Pain.....(816) 234-3066	✓							
Biofeedback Therapy.....(816) 234-3066	✓							
BRICK.....(816) 234-3066	✓			✓				
Celiac Disease.....(816) 234-3066	✓				✓			
Colorectal Center (Surgery Clinic).....(816) 234-3199	✓							
Eosinophilic Esophagitis (EoE) Clinic.....(816) 234-3066	✓					✓		
Feeding Clinic.....(816) 234-3066	✓			✓	✓			
Inflammatory Bowel Disease (IBD) Clinic.....(816) 234-3066	✓			✓	✓			
Liver Care Center.....(816) 302-3410	✓							
Motility.....(816) 234-3066	✓					✓		
Polyposis Center.....(816) 234-3066	✓							
General Surgery(816) 234-3097	✓					✓		
Bariatric Surgery.....(816) 234-3097	✓							
Burn Specialty Team.....(816) 234-3520	✓							
Comprehensive Colorectal Center.....(816) 234-3441	✓							
Pectus Center.....(816) 234-3097	✓							
Brace Information Line.....(913) 696-2985	✓							
Genetics								
Ehlers Danlos Syndrome Clinic.....(816) 983-6960	✓							
Genetics and Dysmorphology Clinic.....(816) 234-3771	✓					✓		
Gynecology								
Pediatric Adolescent Gynecology.....(816) 234-3840	✓					✓		
Endometriosis.....(816) 234-3840	✓					✓		
Hearing and Speech(816) 960-4001	✓	✓	✓	✓		✓		
Hematology/Oncology/BMT(816) 302-6808								
Hem/Onc	✓							
Adolescent and Young Adult (AYA)	✓							
Brain Tumor	✓							
Cardio-Oncology	✓							
Cellular Therapies	✓							
Coagulation and Thrombosis Consult Service	✓							
Comprehensive Stroke Clinic	✓							
Hemophilia	✓							
Histiocytosis	✓							
HOPE Clinic (Spanish)	✓							
Leukemia/Lymphoma	✓							
Liver Tumor	✓							
Sickle Cell	✓							
Soft Tissue and Bone Sarcoma	✓							
Stem Cell Transplant	✓							
Survive and Thrive	✓							
Young Women's Clinic	✓							
Infectious Diseases(816) 983-6325	✓							
International Adoption	✓							
International Travel Medicine Clinic	✓							
Special Immunology	✓							
Neonatology								
NICU.....(816) 234-3300	✓							
Congenital Heart Disease Screening.....(816) 234-3593	✓							
NEON Infant Care Clinic.....(816) 234-3593	✓							
Neonatal Follow-up Clinic.....(816) 234-3799	✓						✓	
Nephrology/Kidney Center(816) 234-3030/(800) 276-0985	✓			✓		✓	✓	
Dialysis.....(816) 234-3100	✓							
Enuresis and Voiding Disorder Clinic.....(816) 234-3030	✓					✓		
Hypertension Clinic.....(816) 234-3030	✓					✓		
Nephrology Genomics Clinic.....(816) 234-3030	✓							
Neurology(816) 234-3490	✓				✓	✓		
Angelman Clinic.....(816) 302-8073	✓							
Comprehensive Headache Clinic.....(816) 234-3700	✓							
Dravet Syndrome Clinic.....(913) 696-8950	✓							
Epilepsy Center.....(913) 696-8950	✓					✓		
Headache Relief Clinics.....(816) 234-3700	✓			✓	✓			
Headache Treatment Center.....(816) 302-1815	✓							
Kernicterus Center of Excellence.....(816) 302-6310	✓							
Movement Disorders and Spasticity Clinic.....(816) 302-6310	✓							
Neurology Rheumatology Clinic.....(816) 234-1666, #3	✓							
Neurophysiology.....(816) 234-3092	✓							
Stroke Center.....(816) 234-3490	✓			✓				
Tourette Syndrome.....(816) 234-3149	✓			✓				

Location	Missouri				Kansas			
	Adele Hall (KCMO)	Broadway	Northland	East	CMH Kansas	College Blvd	Blue Valley	Village West
Specialty								
Neurosurgery(816) 983-6739	✓				✓			
Nutrition(816) 234-3468		✓	✓			✓		
Ophthalmology(816) 960-8000		✓	✓		✓			
Optical Shops.....(816) 960-8023		✓	✓		✓			
Orthopedic Surgery(816) 234-3075	✓		✓	✓	✓			
Fracture Care	✓				✓			
Hand Surgery	✓				✓			
Hip Preservation Program	✓				✓			
Spine Care	✓		✓	✓	✓			
Comprehensive Movement Disorders and Spasticity Clinic.....(816) 302-6310								✓
Outpatient Infusion								
Adele Hall.....(816) 983-6611	✓				✓			
CMH Kansas.....(913) 264-5430								
Pain Management(816) 983-6750	✓							
Comfort Ability	✓				✓			
Pain Clinic	✓							
RAPS	✓							
Physical Therapy/Occupational TherapyAdele Hall Campus (816) 234-3380 College Blvd (913) 696-5010 Northland (816) 23								